

GRM Services LLC

Terms & Conditions

Revised 7/2023

1. This estimate is an approximation and is not guaranteed. The estimate is based on information provided from the client regarding project requirements. Actual cost may change once all project elements are finalized or negotiated. Prior to any changes of cost, the client will be notified. Estimate valid for 14 days.

2. Services. Upon acceptance by the customer, GRM Services LLC will perform the services described in the estimate. Any additional services requested by the customer and not covered by the estimate will incur additional charges or a separate estimate.

3. Schedule. The services will be scheduled for completion after GRM Services LLC has received all materials needed for the project by its suppliers, or as otherwise approved by the parties in writing. GRM Services LLC will provide an estimated timeframe for completion of the project upon request by the customer.

4. Changes. Changes in the specifications, quantities, schedule or other aspects of the services that are requested or approved by you do not become binding upon GRM Services LLC unless accepted by GRM Services LLC in writing or electronic correspondence. Any such changes may result in additional or increased charges, and you agree to pay such increased charges.

5. Payment. Acceptable methods of payment are:

Credit Card (3.9% of the total estimate price may be added to the final invoice as an "electronic recovery fee" if this method is used)

ACH Debit

Check (\$25 returned check fee per transaction)

Cash

All materials and goods supplied by GRM Services LLC shall remain the property of GRM Services LLC until the full invoice has been paid by the customer.

6. Taxes. The customer will be responsible for payment of all applicable federal, state and local taxes and assessments (including sales, use and similar taxes) levied on the transaction contemplated by the estimate. No tax exemption will be recognized unless a valid exemption certificate is provided.

7. Payment Terms. Unless explicitly agreed upon in writing prior to the commencement of work, payment will be due in full at the completion of the work or services provided. Where a quotation has been provided, the full amount, less any payments and/or deposits already made, is due upon completion.

Where a quotation has not been provided, GRM Services LLC will advise the customer of the amount due and will post an invoice within 48 hours and will become due at that time.

All estimates and invoices include sales tax at the appropriate rate.

8. Late Charges; Interest. Any invoices not paid by you on or before the due date will bear interest after the due date until the invoice is paid at twenty-four (24%) percent per annum.

9. GRM Services LLC can only be held liable for the extent of works carried out by its representatives. No liability shall be accepted in respect of defects in existing installations or in respect of parts not manufactured by GRM Services LLC or its representatives. GRM Services LLC shall not be held responsible for any loss or damage to property, materials or injuries to individuals caused by the personal actions of the customer or other household members or guests, in regards to a residential property and the customer or employees or guests, in regards to a commercial property before, during or after such works have been carried out.